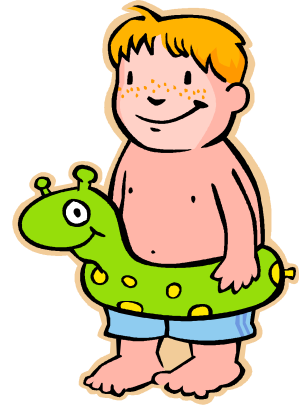




# PPM

PROFESSIONAL PROPERTY MANAGEMENT, INC. OF RALEIGH



Dear Holding Village Homeowners:

Warm weather is arriving and the pool is opening soon! This letter is to provide you with important summertime reminders to help us all enjoy a safe, fun summer!

The Holding Village community pool will open Saturday, May 25<sup>th</sup> and is set to close on Monday, October 6<sup>th</sup>. The pool is open daily from (dawn to dusk).

Please be aware that lifeguards are not on duty at the pool. The facility is "swim at your own risk". Parents are responsible for the safety of their family members and guests and are responsible for re-enforcement of the rules. A member must accompany his or her guest(s) at all times. Members are liable for the actions of their guests.

Access to the pool is provided through key fobs. These electronic fobs have several features that will enable us to provide secure access to the facility and are designed to fit on your keychain. If you lost your fob, you must notify PPM so we can immediately deactivate the fob and arrange for a replacement (\$10/each). Lost fobs are deactivated before we issue a replacement. In order to receive additional pool fobs, visit the community website (<https://holdingvillage.nabnetwork.com>) and complete the online form "Pool Key Order Form" located with forms under resources tab. If your home is rented you will need to get a copy of the rental agreement to PPM to release the fobs to the renters.

Some important rules to pay attention to are as follows:

- No glass containers allowed in the pool or deck area – Broken glass in the pool may cause the pool to close for as long as a week. Please be aware that if an incident with glass at the pool arises, the homeowner responsible will incur the costs associated with the draining and re-filling of the pool, which is estimated to be about \$2,000.
- Training pants with snug fitting rubber pants or swim diapers are required for any infant/child not toilet trained – Fecal contamination will cause the pool to close for 24 hours while water treatment is conducted. The association reserves the right to charge owners responsible for the cost of treatment.

We look forward to a safe and fun pool season. If you have any questions please do not hesitate to contact me.

On behalf of the Board of Directors,

Robert VanGraafeiland, AMS  
PPM, Inc.



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# Holding Village Pool Rules

## Hours: Dawn to Dusk

By order of the **Wake County Health Department** all members and guests must follow the following rules. If a violation is cited, it may cause the pool to close for an extended period of time.

### THE HOLDING VILLAGE COMMUNITY POOL IS A NON-SMOKING FACILITY.

THE FOLLOWING RULES AND REGULATIONS MUST BE FOLLOWED FOR THE PROTECTION AND SAFETY OF THE COMMUNITY AND TO HELP ASSURE THAT EVERY FAMILY ENJOYS THE POOL SEASON.

1. NO GLASS CONTAINERS ALLOWED IN POOL OR ON DECK AREA.
2. The door to the pool area must remain closed at all times. *Do not prop the gate open in any way! This violates a health regulation in Wake County and poses a very real danger to our young residents.*
3. Pets are not allowed on the premises.
4. Training pants with snug fitting rubber pants (or the newly developed swim diapers) are required for any infant/child not toilet trained. *Fecal contamination will cause the pool to close for up to 24 hours while water treatment is conducted.*
5. Children under the age of 13 must be accompanied by an adult. In this instance, an adult is defined as a person who is 16 or older.
6. Guests must be accompanied by a homeowner. The homeowner is responsible for the conduct of guests. **THERE IS A MAXIMUM OF THREE GUESTS PER HOMEOWNER.**
7. Proper swimming attire is required in the pool. No cutoffs or street clothes.
8. Refrain from using the pool if you have open wounds, sores, or lesions. Band-Aids are *not* allowed in the pool.
9. Please pick up your trash and leave the pool area clean.
10. No heavy or sharp objects allowed in the pool to prevent damage to the interior of the pool surface.

11. Please treat the pool furniture with care to preserve maximum usage. Some tanning oils stain the pool furniture. The use of a towel will help protect the furniture.
12. Please close the umbrellas when leaving the facility to help avoid wind damage.
13. When the pool closes at dusk, no residents or guests are allowed to enter the pool or remain on the pool deck.
14. The last person to leave the pool area is responsible for turning off the radio.
15. Diving or entering the pool head-first is strictly prohibited.
16. **RULES OF CONDUCT FOR POOL AREA:**
  - a. NO DIVING. *Diving in shallow water could result in severe injury.*
  - b. No running or horseplay allowed.
  - c. No profanity or abusive language.
  - d. No pool furniture in the pool.
  - e. No loud music.
  - f. No skateboards, bicycles, or rollerblades in the pool area
  - g. No loitering or playing in the bathrooms or parking areas.
  - h. No "extra" large floats or toys allowed in the pool while others are in the pool.
  - i. No chewing gum or bubble gum allowed in the pool or on the deck area.
  - j. No throwing golf balls, baseballs or other hard objects etc. in the pool area.
  - k. Footballs, Tennis Balls, Frisbees, and small basketballs are allowed with adequate supervision.
17. **POOL PHONE** – There is a pay telephone available at the pool for personal calls and emergency use. DIAL 911 immediately in the event of an emergency. There is no charge for a 911 call. Please limit calls to brief usage in case of an emergency.
18. **VIOLATION OF POOL RULES AND REGULATIONS AND USE OF THE POOL OUTSIDE OPERATING HOURS, MAY CONSTITUTE A FINE IN THE AMOUNT OF \$100.00 PER DAY.**

# PREVENT DROWNING

Colin's Hope Foundation provided these tips for safe swimming (at pools, lakes, etc.):

**Ensure Constant Visual Supervision:** (Regardless of whether lifeguards or other parents are watching) Implement a plan before going swimming. Pass a necklace, hat, or other item to a new supervising adult after a set interval of time (Colin's Hope provides wristbands). The adult pledges not to take his or her eyes off the pool during that time, meaning that use of a phone should be for emergencies only. This person should be present in addition to the lifeguard and be aware that drowning happens silently and quickly.

**Drowning is Silent:** Drowning does not look like it does on TV. There is often no splash, no flailing, no calling out. No sign that anything is wrong. Visit the HOA website for videos and educate yourself.

**Learn To Swim:** This goes for both kids and adults. When kids ages 1 to 4 get formal swimming lessons, the risk of drowning decreases 88%.

**Wear Life Jackets:** This applies to weak swimmers and non-swimmers near any body of water.

**Put Barrier Fence Between Children And The Water:** Correctly secure pools, hot tubs, and spas.

**Safety Begins At Home:** Domestic hazards include bathtubs, kiddie pools, toilets, sinks, buckets, washing machines, ice chests, open fish tanks, and water-based plants, in addition to pools and hot tubs.

**Always Suspect the Water:** If a child goes missing for any reason, check the water before looking anywhere else.

**Be Safer In Open Water:** Oceans, lakes, rivers, ponds, and other bodies of water bring additional risks, including opaque water and currents. Always swim with a buddy and under the supervision of a lifeguard if possible, and always wear a lifejacket.

**Know Drowning CPR:** When administering CPR to a drowning victim, both compressions and breaths are necessary.

For more information, videos, and articles on drowning, visit the HOA's website and go to the pool section.